



**SAN BERNARDINO COUNTY AGRICULTURE / WEIGHTS & MEASURES
 CONSUMER PROTECTION DIVISION**
 777 E. RIALTO AVENUE, SAN BERNARDINO, CA 92415-0720
 TELEPHONE (909) 387-2140 • TOLL FREE (800) 734-9459 • FAX (909) 387-2449
 EMAIL: awm@awm.sbcounty.gov

Use this form for complaints about: Service Stations / Scale Locations / Metered Locations

YOUR INFORMATION

NAME(S) OF PERSON SUBMITTING COMPLAINT:		DATE COMPLAINT SUBMITTED:
MAILING ADDRESS, CITY, STATE AND ZIP:		
CONTACT TELEPHONE (INCLUDE AREA CODE):	EMAIL:	

INFORMATION ABOUT WHERE THE COMPLAINT/PROBLEM OCCURRED

NAME OF BUSINESS:	DATE & TIME COMPLAINT/PROBLEM OCCURRED:
STREET ADDRESS, CITY, STATE AND ZIP:	
BUSINESS TELEPHONE (INCLUDE AREA CODE):	WEBSITE (IF APPLICABLE):

SERVICE STATIONS

SCALE, METER, AND OTHER COMPLAINTS

DISPENSER #:	GRADE:	OCTANE:	CHECKSTAND #:
PRODUCT:	GASOLINE	DIESEL	OTHER: _____
REASON FOR COMPLAINT:			REASON FOR COMPLAINT:
Was the business location notified of complaint? YES NO			
Was the business given a chance to resolve the complaint? YES NO			

For additional comments regarding your complaint, please use the supplement on Page 2.

Our department is only able to investigate complaints that occur within San Bernardino County. If your complaint occurred in another county, please contact that county's Weights & Measures Department. County contact information can be found at: https://www.cdfa.ca.gov/exec/county/countymap/	FOR DEPARTMENT USE ONLY	
	DATE RCV'D BY DEPT:	RECEIVED BY:
	DATE ASSIGNED:	COMPLAINT NO.:
	ASSIGNED TO:	DATE CLOSED:
	COMPLAINT VERIFIED:	YES NO
	DATE OF RESULTS TO COMPLAINANT:	
IF COMPLAINANT NOT CONTACTED, PROVIDE EXPLANATION ON PG. 2		



SAN BERNARDINO COUNTY AGRICULTURE / WEIGHTS & MEASURES
CONSUMER PROTECTION DIVISION
777 E. RIALTO AVENUE, SAN BERNARDINO, CA 92415-0720
TELEPHONE (909) 387-2140 • TOLL FREE (800) 734-9459 • FAX (909) 387-2449
EMAIL: awm@awm.sbcounty.gov

Additional information for complaints about:
Service Stations / Scale Locations / Metered Locations

FOR DEPARTMENT USE ONLY: INSPECTION NOTES AND SUMMARY OF RESULTS TO COMPLAINANT